April 15, 2023

Arthritis Center - Moving Location

Dear Valued Patient,

Thank you for trusting Johns Hopkins Medicine to meet your health care needs. We would like to share our plan to relocate the Arthritis Center to a different building on the Johns Hopkins Bayview Medical Center campus. You will continue to receive the same trusted care from your same physicians and clinical staff, but in a new location.

On June 5, 2023, the Arthritis Center will move to the Bayview Medical Offices, located next to the East Parking Garage on the Johns Hopkins Bayview campus (see the red circle on the enclosed map). This location is more centrally located, with close access to imaging, laboratory, and pharmacy services. Other clinics within the Division of Rheumatology will remain in their current locations.

Your care team will work with you to make this a smooth transition. Here are a few important notes:

- **Contact Number:** The Arthritis Center’s phone number will not change. You can continue to call 410-550-8089 to reach the Arthritis Center care team and 443-997-1552 to schedule your appointments.
- **Parking:** The new location for the Arthritis Center is on the ground level of the Bayview Medical Offices. When you arrive on campus, follow signs to the East Parking Garage on Mason Lord Drive. Park in the garage. Overflow parking is available in the 301 Parking Lot next to the garage. The amount you pay for parking will not change.
- **Location:** Enter the Bayview Medical Offices through the Blue Awning. An employee at the security desk will direct you to the Arthritis Clinic once you enter the building.
- **Billing:** When the Arthritis Center moves to its new location, you will begin to receive two separate bills for your visits. One bill will continue to be for the care you receive from your provider. The second bill is for hospital outpatient services provided by Johns Hopkins Bayview Medical Center. Please see the enclosed document for additional information.

Up-to-date information will be available online at hopkinsrheumatology.org/. Your care team can help with any questions you may have. You will continue to receive excellent medical care from our Johns Hopkins Medicine team. It is our privilege to serve as your health care provider.

Sincerely,

Laura Hummers, M.D.
Associate Professor
Clinical Director, Division of Rheumatology

Clifton Bingham, M.D.
Professor of Medicine
Director, Johns Hopkins Arthritis Center
On June 5, 2023, you will begin receiving a separate charge on your billing statement from Johns Hopkins Bayview Medical Center for services provided at our new clinic location within the Bayview Medical Offices. Our new location is considered a hospital outpatient facility. Your statement may have charges categorized as follows:

1. Hospital Services – These charges are generated by the Johns Hopkins Bayview Medical Center and include facility fees for services provided by the hospital associated with your visit. These services may include office visits, procedures and/or diagnostic testing.

2. Physician Services - These charges are generated by your Johns Hopkins provider and include all professional charges associated with your care.

Separate charges are typical for all hospital-based outpatient clinics, and are consistent with services provided at other outpatient clinics within the Bayview Medical Offices. Prior to your visit, you will be provided with either a range of hospital clinic fees or an estimate of the hospital clinic fee associated with your visit. The hospital fee may vary from this estimate, based on conditions and services that cannot be reasonably predicted. Most insurance carriers will pay both charges. However, the level of benefits specific to your plan determines coverage for any visit or treatment.

You are responsible for any charges not covered by your insurance. If you have any questions regarding coverage for hospital outpatient facility fees, please check with your insurance carrier prior to your appointment. You may find additional information on our website at: https://www.hopkinsmedicine.org/patient_care/patients-­visitors/billing-insurance/financial-assistance.html or call Customer Service at 443-997-3370 or call toll-free at 855-662-3017.

If you have any questions or need additional information regarding charges on your statements, please call the customer service number printed on the respective statement.

Thank you for choosing Johns Hopkins Medicine and Johns Hopkins Bayview Medical Center for your health care needs.